



# RENTAL TERMS AND CONDITIONS & CANCELLATION POLICY

## TERMS AND CONDITIONS

### **PRICES**

All the indicated prices are including taxes.

### **BOOKING CHANGES**

Changes to bookings cannot be guaranteed, are at the discretion of the club manager and are subject to availability. If you want to change your booking, inform us 1 day prior to the bookings date and no cancellation fees will be applied.

### **USE OF GEAR**

The equipment can only be used by the person who is renting it. If the gear is used by others you will be charged 1 full day of rental for each additional user of the equipment. Exception: beginner set with a maximum sail size of 3.6 m<sup>2</sup> are allowed to be shared with two people.

### **DAMAGE TO THE EQUIPMENT**

The person renting the gear is responsible for any damages during the rental period. In case of damage without insurance we have to charge you. You will be charged for the repair of board and sail damages that can be repaired. You will be charged the cost of replacement of equipment with damages that cannot be repaired. You will take care of the equipment in any situation in your utter best. Insurance on equipment is optional. The staff of Jibe City can always withdraw your insurance in case of negligence. Repair and replacement costs are posted on the spot.

### **RIGHT OF REFUSAL**

In a situation which calls into question the safety of windsurfers and/or the preservation of equipment, Jibe City reserves the right to cancel a rental contract. Windsurfers who do not respect traffic rules in the water or are windsurfing in a dangerous manner will be warned. If they continue to sail dangerously their contracts will be cancelled. Windsurfers who do not possess the necessary skills to use equipment or who are using it in a destructive way will also be warned. If they ignore the warning, their contracts will be cancelled. Unused rental time will be refunded for cancelled contracts



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## CANCELLATION POLICY

In the event that a booking is cancelled, Jibe City has the right to charge its guest the following cancellation fees, in addition to any reservation costs owed:

- X** in case of cancellation from 24 hours until booking: 50% of the rental sum will be charged.
- X** in case of cancellation from 2 hours until booking: 65% of the rental sum will be charged.
- X** in case of cancellation from 1 hours until booking: 75% of the rental sum will be charged.
- X** in case of no show: the full rental sum will be charged.